

# Deltek Touch

## Connection Help

**April 2015**

# Connecting to the Deltek Touch Application

Please note the following details when attempting to connect to the Touch application:

- Touch Server must be installed by your administrator in order to use the Touch application.
- During setup, the administrator creates a Touch Server URL, which is different than your normal application URL that you access through a PC.
- The Touch Server URL uses the format <https://<server>/deltektouch/vision/<application>> by default, where **<server>** refers to the host name of your Touch Server and **<application>** refers to the name of your Touch application (for example, time, cm, or crm). The default URL can be changed to something else by your administrator.

For more information, see Deltek Knowledge Base [#78375](#).

- Make sure that the URL is correct by tapping the link from an email, or copying and pasting the URL from an email. For example, the **s** in **https** is often missed when typing the URL directly in the field.
- If you are using an unsupported version of the Touch application (compatibility mode), you may be able to use the device native browser to enter your organization's Touch Server URL.
- Contact Deltek support if you continue to have connection issues.